var CreateDeepLinkCall = Class.create();

CreateDeepLinkCall.prototype = Object.extendObject(AbstractAjaxProcessor, {

createLink: function() {

var inc\_number;

var inc\_interaction\_point;

var inc\_service;

var inc\_symptom;

var deeplink;

var lista\_usuarios = this.getParameter('sysparm\_first');

var id\_incident = this.getParameter('sysparm\_second');

// Obter o incidente

var gr\_inc = new GlideRecord('incident');

gr\_inc.addEncodedQuery('sys\_id=' + id\_incident);

gr\_inc.query();

if (gr\_inc.next()) {

// Verificar se já existe um link de reunião criado no campo close\_notes

var existingMeetingLink = gr\_inc.close\_notes; // Utilizando o campo close\_notes para armazenar o link

if (existingMeetingLink) {

// Se a reunião já existe, retornar o link da reunião existente

return existingMeetingLink;

} else {

// Se a reunião ainda não foi criada, proceder com a criação da reunião

inc\_number = gr\_inc.number;

inc\_interaction\_point = gr\_inc.cmdb\_ci.name;

inc\_service = gr\_inc.business\_service.name;

inc\_symptom = gr\_inc.u\_symptom.u\_symptom;

if (inc\_interaction\_point) {

deeplink = "https://teams.microsoft.com/l/meeting/new?subject=" + inc\_number + " - " + inc\_interaction\_point + " || " + inc\_service + " || " + inc\_symptom + "&attendees=";

} else {

deeplink = "https://teams.microsoft.com/l/meeting/new?subject=" + inc\_number + "&attendees=";

}

var usuarios = lista\_usuarios.split(",");

for (var i = 0; i < usuarios.length; i++) {

var gr = new GlideRecord('sys\_user');

gr.addEncodedQuery('sys\_id=' + usuarios[i]);

gr.query();

while (gr.next()) {

var email = gr.email;

if (email) {

deeplink = '' + deeplink + '' + email + ';';

}

}

}

var arr = [];

var grs = new GlideRecord('u\_m2m\_incident\_task');

grs.addEncodedQuery("u\_incident=" + gr\_inc.getUniqueValue() + "^u\_order<100^u\_task.sys\_idIN" + gr\_inc.getValue('u\_potential\_offending\_change') + "^ORu\_task.numberIN" + gr\_inc.getValue('number') + "^ORu\_record\_type=inc\_similar");

grs.query();

var baseUrl = gs.getProperty('glide.servlet.url');

while (grs.next()) {

var taskName = grs.u\_task.getDisplayValue();

var taskSysId = grs.u\_task.toString();

var taskLink = '<a href="' + baseUrl + 'task.do?sys\_id=' + taskSysId + '">' + taskName + '</a>';

arr.push(taskLink + ': ' + grs.u\_task.short\_description);

}

var str = arr.toString();

str = str.split(",").join(" | ");

var title = "<strong>lista de mudanças e incidentes potenciais ofensores</strong><br>";

str = title + str;

deeplink = deeplink + '&content=' + str;

// Armazenar o link da reunião no campo close\_notes

gr\_inc.close\_notes = deeplink;

gr\_inc.update();

return deeplink; // Retorna o link da reunião criado

}

}

},

type: 'CreateDeepLinkCall'

});